CONTENTS

<Research Article>
A Theory of Hospitality and Management System: 
After Managing Global Hotels and Japanese Hotels................................. Ichigo Umehara 1

<Research Notes>
30 years of tourism research: a bibliography of 
Japanese tourism (1980 ~ 2009) ......................................................... David Williams 43

Digital Literacy, CALL and Flipped Learning: 
An overview of technology use surveys and a rationale for 
the development of Flipped Learning-based CALL courses 
that enhance learning and digital skills ................................................. Daniel F. Stuntz 71